

# Booking form

## Contact person

1. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

### Other:

2. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

3. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

4. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

## Contact address \_\_\_\_\_

Place \_\_\_\_\_ Post code \_\_\_\_\_ Country \_\_\_\_\_

Telephone \_\_\_\_\_ Mobile/Cell \_\_\_\_\_

E-mail \_\_\_\_\_

**I/We book for:** Code \_\_\_\_\_ Walking holiday - \_\_\_\_\_ Start date \_\_\_\_\_

### Accommodation

Twin room (2 single beds) 1.  2.  3.  4.

Double room 1.  2.  3.  4.

Single room 1.  2.  3.  4.

### Accommodation on the ferry (Orkney and Shetland holidays)

Twin cabin 1.  2.  3.  4.

Single cabin 1.  2.  3.  4.

**Vegetarian/diet** 1.  2.  3.  4.

**Other preferences:** \_\_\_\_\_

Do you have any **medical conditions** of which we should be aware? If 'yes', please specify.

1.  No  Yes 2.  No  Yes 3.  No  Yes 4.  No  Yes

Continue on a separate sheet if required.

Yes, I want to reduce the impact of the carbon emissions of my journey to Scotland. Please add £-\_\_\_\_\_ to the cost of my holiday, which will be donated to Trees for Life.

### Payment:

Deposit of £ \_\_\_\_\_ (£150/person/holiday, luxury walking tour and Orkney & Shetland Islands combined £300/person, private guided itinerary 15% of the holiday cost).

### Method of payment

Cheque enclosed. Please make payable to 'About Argyll Walking Holidays', Strachur.

Bank transfer. Please pay to 'About Argyll Walking Holidays', account number 00197090, at the Royal Bank of Scotland plc, 70 John Street, Dunoon, Argyll, PA23 8BL, sort code 83-18-17. The Bank Swift-address is RBOSGB2L and the IBAN is GB72RBOS83181700197090.

If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount is received by us.

Credit or debit card (We accept MasterCard, UK Maestro and VISA)

I/We have read and accept the Booking Conditions.

Where did you hear about us? \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Booking conditions

### About Argyll walking holidays

#### Booking and payment

After receiving the booking form, we will send you a tour agreement and a link to a secure payment form. The deposit of £150 per person (luxury walking tour and Orkney & Shetland Islands combined £300 per person, private guided itinerary 15% of the holiday cost), is due at the time of the booking.

Final payment is due 56 days prior to departure.

Payment (in Sterling) may be made by:

- Debit or Credit Card (UK Debit, MasterCard or VISA)
- Cheque
- Bank draft or inter-bank transfer

If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount (in Sterling) is received by us.

#### Changing your holiday

Should you wish to change your booking to another holiday before the final payment period, a charge of £40 per person will apply to cover administration costs. Changes made after the final payment period will be treated as cancellation and re-booking.

#### Cancellation

Should you wish to cancel your holiday after your booking has been confirmed you should write to us. The date of cancellation is the date on which we receive your letter or e-mail. A sliding scale of cancellation charges applies as follows:

- >56 days prior departure: deposit only
- 28-56 days prior departure: 50% of holiday cost
- <28 days prior departure: holiday cost

We very strongly advise you to take out cancellation insurance.

#### Minimum number of participants

4 people is the minimum number for our holidays to go ahead. In the event of us having to cancel through insufficient numbers, we will let you know at least 42 days in advance and will offer you an alternative holiday. If the alternative does not suit you, we will return in full all money paid.

There is no minimum number for private guided itineraries.

#### Safeguarding your payments

Your payments will be lodged in the 'In-Trust About Argyll Walking Holidays' account, where, in accordance with The Package Travel, Package Holidays and Package Tour Regulations 1992 (UK Statutory Instrument 1992 No.3288), they are protected by the independent trustees of Sue Minns Accountability, Kilmun until after you have taken your holiday. The trustees are the only people with access to the 'In-Trust About Argyll Walking Holidays' account. They will release your money to About Argyll Walking Holidays' working account only when they are satisfied that your holiday has been completed.

#### Insurance

About Argyll has public liability insurance. In addition we very strongly advise you to take out insurance for the duration of your trip in respect of cancellation and curtailment, injury, death, lost baggage and money, liability, medical expenses and repatriation.

#### Safety

Being on foot in remote and rugged country is potentially hazardous by its nature and participants must accept a certain element of risk. In the interest of safety, you must agree to abide by the decisions of your guide. As we have no control over weather conditions, we reserve the right to alter routes accordingly. People whose fitness or ability is clearly at variance with that required for the grade of the holiday may be asked to make alternative arrangements (at their own expense) in order to allow the programme to proceed as planned.

#### Medical Conditions

Please let us know, in confidence, of any conditions from which you suffer which may affect your safety in remote areas. These include vertigo and diabetes. Please consult your doctor if in any doubt.

#### Liability

The liability of About Argyll Walking Holidays, as tour operator, is strictly limited. About Argyll Walking Holidays purchases transport, accommodation and other services from independent suppliers not under our control. We carefully select our suppliers, but we serve only as an agent for them in securing tour arrangements. Therefore, we will not accept responsibility for wrongful, negligent, or arbitrary acts or omissions of these independent contractors, their employees, agents, servants or representatives. About Argyll Walking Holidays will only be liable for loss or damage caused by our negligence or by that of someone employed by us. About Argyll Walking Holidays will not be liable for any injury, loss, damage or expense resulting from force majeure or any unforeseen circumstance beyond our control.

#### Under 18s

We do not have a licence to take under 18s on our walking holidays without a parent or guardian.

Under 18s can join if they are accompanied by a parent or guardian who will be responsible for them throughout the holiday. The under 18(s) should be supervised by an adult member of your party at all times.

#### Complaints

In the unlikely event that you have a concern or complaint during your holiday, this should be brought to our attention immediately so we can try to resolve the situation straight away. Should it not be possible to settle the matter instantly, you should write to us as soon as possible after your holiday. Delay in so doing may lead to an inability to substantiate the matter. The parties first shall attempt to resolve the matter amicably by negotiation or mediation and use reasonable efforts to achieve resolution by the adoption of such informal dispute resolution techniques. Should reasonable efforts fail, you must bring legal action against About Argyll Walking Holidays in the courts of Scotland.

Acceptance of the above conditions is implied when a booking is made.