

# Booking form

## Contact person

1. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

### Other:

2. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

3. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

4. Dr/Mr/Mrs/Ms First \_\_\_\_\_ Last \_\_\_\_\_ Age \_\_\_\_\_

## Contact address

Place \_\_\_\_\_ Post code \_\_\_\_\_ Country \_\_\_\_\_

Telephone \_\_\_\_\_ Mobile/Cell \_\_\_\_\_

E-mail \_\_\_\_\_

**I/We book for:** Code \_\_\_\_\_ Walking holiday - \_\_\_\_\_ Start date \_\_\_\_\_

## Accommodation

Twin room (2 single beds) 1.  2.  3.  4.

Double room 1.  2.  3.  4.

Single room 1.  2.  3.  4.

## Accommodation on the ferry (Orkney and Shetland holidays)

Twin cabin 1.  2.  3.  4.

Single cabin 1.  2.  3.  4.

## Vegetarian/diet

1.  2.  3.  4.

## Other preferences:

Do you have any **medical conditions** of which we should be aware? If 'yes', please specify.

1.  No  Yes 2.  No  Yes 3.  No  Yes 4.  No  Yes

Continue on a separate sheet if required.

Yes, I want to reduce the impact of the carbon emissions of my journey to Scotland. Please add £-\_\_\_\_\_ to the cost of my holiday, which will be donated to Trees for Life.

## Payment:

Deposit of £ \_\_\_\_\_ (£150/person/holiday, luxury walking tour and Orkney & Shetland Islands combined £300/person, private guided itinerary 15% of the holiday cost).

## Method of payment

Cheque enclosed. Please make payable to 'About Argyll Walking Holidays', Strachur.

Bank transfer. Please pay to 'About Argyll Walking Holidays', account number 00197090, at the Royal Bank of Scotland plc, 70 John Street, Dunoon, Argyll, PA23 8BL, sort code 83-18-17. The Bank Swift-address is RBOSGB2L and the IBAN is GB72RBOS83181700197090.

If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount is received by us.

Credit or debit card (We accept MasterCard, UK Maestro and VISA)

I/We have read and accept the Booking Conditions.

Where did you hear about us? \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Booking conditions

### About Argyll walking holidays

#### Booking and payment

After receiving the booking form, we will send you a tour agreement and a link to a secure payment form. The deposit of £150 per person (luxury walking tour and Orkney & Shetland Islands combined £300 per person, private guided itinerary 15% of the holiday cost), is due at the time of the booking.

Final payment is due 56 days prior to departure.

Payment (in Sterling) may be made by:

- Debit or Credit Card (UK Debit, MasterCard or VISA)
- Cheque
- Bank draft or inter-bank transfer

If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount (in Sterling) is received by us.

#### Changing your holiday

Should you wish to change your booking to another holiday before the final payment period, a charge of £40 per person will apply to cover administration costs. Changes made after the final payment period will be treated as cancellation and re-booking.

#### Cancellation

Should you wish to cancel your holiday after your booking has been confirmed you should write to us. The date of cancellation is the date on which we receive your letter or e-mail. A sliding scale of cancellation charges applies as follows:

- >56 days prior departure: deposit only
- 28-56 days prior departure: 50% of holiday cost
- <28 days prior departure: holiday cost

We very strongly advise you to take out cancellation insurance.

#### Minimum number of participants

4 people is the minimum number for our holidays to go ahead. In the event of us having to cancel through insufficient numbers, we will let you know at least 42 days in advance and will offer you an alternative holiday. If the alternative does not suit you, we will return in full all money paid.

There is no minimum number for private guided itineraries.

#### Safeguarding your payments

Your payments will be lodged in the 'In-Trust About Argyll Walking Holidays' account, where, in accordance with The Package Travel, Package Holidays and Package Tour Regulations 1992 (UK Statutory Instrument 1992 No.3288), they are protected by the independent trustees of Sue Minns Accountability, Kilmun until after you have taken your holiday. The trustees are the only people with access to the 'In-Trust About Argyll Walking Holidays' account. They will release your money to About Argyll Walking Holidays' working account only when they are satisfied that your holiday has been completed.

#### Insurance

About Argyll has public liability insurance. In addition we very strongly advise you to take out insurance for the duration of your trip in respect of cancellation and curtailment, injury, death, lost baggage and money, liability, medical expenses and repatriation.

#### Safety

Being on foot in remote and rugged country is potentially hazardous by its nature and participants must accept a certain element of risk. In the interest of safety, you must agree to abide by the decisions of your guide. As we have no control over weather conditions, we reserve the right to alter routes accordingly. People whose fitness or ability is clearly at variance with that required for the grade of the holiday may be asked to make alternative arrangements (at their own expense) in order to allow the programme to proceed as planned.

#### Medical Conditions

Please let us know, in confidence, of any conditions from which you suffer which may affect your safety in remote areas. These include vertigo and diabetes. Please consult your doctor if in any doubt.

#### Liability

The liability of About Argyll Walking Holidays, as tour operator, is strictly limited. About Argyll Walking Holidays purchases transport, accommodation and other services from independent suppliers not under our control. We carefully select our suppliers, but we serve only as an agent for them in securing tour arrangements. Therefore, we will not accept responsibility for wrongful, negligent, or arbitrary acts or omissions of these independent contractors, their employees, agents, servants or representatives. About Argyll Walking Holidays will only be liable for loss or damage caused by our negligence or by that of someone employed by us. About Argyll Walking Holidays will not be liable for any injury, loss, damage or expense resulting from force majeure or any unforeseen circumstance beyond our control.

#### Under 18s

We do not have a licence to take under 18s on our walking holidays without a parent or guardian.

Under 18s can join if they are accompanied by a parent or guardian who will be responsible for them throughout the holiday. The under 18(s) should be supervised by an adult member of your party at all times.

#### Complaints

In the unlikely event that you have a concern or complaint during your holiday, this should be brought to our attention immediately so we can try to resolve the situation straight away. Should it not be possible to settle the matter instantly, you should write to us as soon as possible after your holiday. Delay in so doing may lead to an inability to substantiate your claim. All complaints and claims against About Argyll will be dealt with under Scottish Law and Custom.

## Booking conditions for tour operator exclusive departures

### Promotion

The tour operator will promote the tour and process all inquiries from prospective participants. About Argyll Walking Holidays will provide the tour operator with copy, photos, maps, etc. as needed for promotional pieces, web and print ads, etc., at no cost to the tour operator.

### Participants

The tour operator will update About Argyll Walking Holidays on a regular base about bookings by providing the name(s) and room requirements of the people that have booked the tour. No later than 90 days before departure, About Argyll Walking Holidays will receive for each participant the gender, age, dietary requirements and any medical conditions.

### Medical Conditions of participants

Please let us know, in confidence, of any conditions from which participants suffer which may affect their safety in remote areas. Participants should consult their doctor if in any doubt.

### Minimum and maximum number of participants

The minimum and maximum number of paying participants are as specified in the tour offer.  
The minimum number of paying participants should be met 150 days before departure for the tour to go ahead.

### Payment

- A payment of 15% of the tour cost if fully booked is due when the holiday is scheduled. If the tour is cancelled by the operator more than 150 days before the start, the deposit will be refunded.
- Final payment by the tour operator for all paying participants is due 60 days prior to departure.

Payment (in Sterling) should be made by bank draft or inter-bank transfer into the "About Argyll Walking Holidays" account:  
Account number 00197090  
Bank: The Royal Bank of Scotland plc  
Branch: sort code 83-18-17, Dunoon branch, 70 John Street, Dunoon, Argyll, PA23 8BL  
Swift-address: RBOS GB 2L  
IBAN: GB72 RBOS 8318 1700 1970 90  
If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount (in Sterling) is received by us.

### Participant cancellation penalties

Participants that wish to cancel the tour should inform the tour operator in writing. The date of cancellation is the date on which the tour operator receives the letter or e-mail.  
A sliding scale of cancellation charges applies for the tour operator:

- >150 days prior departure: no charge
- 91 - 150 days prior departure: 15% of tour cost
- 60 - 90 days prior departure: 50% of tour cost
- less than 60 days prior departure: 100% of tour cost

About Argyll Walking Holidays very strongly advise participants to take out cancellation insurance.

### Safeguarding payments

All payments will be lodged in the 'In-Trust About Argyll Walking Holidays' account, where, in accordance with The Package Travel, Package Holidays and Package Tour Regulations 1992 (UK Statutory Instrument 1992 No.3288), they are protected by the independent trustees of Sue Minns Accountability, Kilmun until after the tour is completed.

The trustees are the only people with access to the 'In-Trust About Argyll Walking Holidays' account. They will release the money to About Argyll's working account only when they are satisfied that the tour has been completed.

### Insurance

About Argyll has public liability insurance that provides coverage with a combined single limit of liability of five million British pounds sterling (£5,000,000).  
In addition we very strongly advise participants to take out insurance for the duration of their tour in respect of cancellation and curtailment, injury, death, lost baggage and money, liability, medical expenses and repatriation.

### Safety

Being on foot in remote and rugged country is potentially hazardous by its nature and participants must accept a certain element of risk. In the interest of safety, participants must agree to abide by the decisions of their guide. As we have no control over weather conditions, we reserve the right to alter the itinerary accordingly.  
People whose fitness or ability is clearly at variance with that required for the grade of the holiday may be asked to make alternative arrangements (at their own expense) in order to allow the programme to proceed as planned.

### Liability

The liability of About Argyll Walking Holidays, as tour operator, is strictly limited. About Argyll Walking Holidays purchases transport, accommodation and other services from independent suppliers not under our control. We carefully select our suppliers, but we serve only as an agent for them in securing tour arrangements. Therefore, we will not accept responsibility for wrongful, negligent, or arbitrary acts or omissions of these independent contractors, their employees, agents, servants or representatives. About Argyll Walking Holidays will only be liable for loss or damage caused by our negligence or by that of someone employed by us.  
About Argyll Walking Holidays will not be liable for any injury, loss, damage or expense resulting from force majeure or any unforeseen circumstance beyond our control.

### Complaints

In the unlikely event that you have a concern or complaint during your tour, this should be brought to our attention immediately so we can try to resolve the situation straight away. Should it not be possible to settle the matter instantly, you should write to us as soon as possible after the tour. Delay in so doing may lead to an inability to substantiate your claim. All complaints and claims against About Argyll Walking Holidays will be dealt with under Scottish Law and Custom.